



## Noah's Ark Dental Practice

### MISSION STATEMENT

At Noah's Ark Dental Practice we care about our patients and will do the following:

- Offer a friendly and professional service
- We will listen to you and work with you to provide care that meets the best and appropriate choices for your dental care
- We will explain options, where appropriate, and costs so that you can make an informed choice
- We will look after your general health and safety while receiving dental care. We will ask you about your general health and about any medicines that you are taking. This helps us to treat you safely. We keep all information about you confidential.
- Infection control and cleanliness are essential to the safety of our patients; therefore, all staff working in the practice receive training on the current standards of infection control
- Practice working methods are reviewed regularly at our staff meetings. Staff participate in how the practice is run and make suggestions for improvements
- We screen all patients for mouth cancer at routine checkups
- All staff in the practice take part in continuing professional development to keep our skills and knowledge up-to-date
- We ask patients for their views on our services, we have a suggestion/comment box and welcome ideas patients may have
- Every clinical member of practice is registered with the General Dental Council
- We have registered with the Care Quality Commission to provide the following
  - Treatment of disease, disorder or injury
  - Surgical procedures
  - Diagnostic and screening procedures